

**Access to Care / Appointment Availability**

**ARIZONA DEPARTMENT OF HEALTH SERVICES / DIVISION OF BEHAVIORAL HEALTH SERVICES**  
**Reporting Quarter Ending: March 31, 2004 (90 Day Lag Time,**  
**Dates of Enrollment Reported for October 1, 2003 through December 31, 2003 - Title XIX / XXI Only**

**Statewide, All Populations, Adults, Children, by GSA**

**Routine Appointments for Ongoing Services Within 23 Days of Initial Assessment All Populations**

Enrollments for October 1, 2003 through December 31, 2003 - Title XIX / XXI Only

<b>GSA:</b>	<b>Total Enrollments</b>	<b>Total Usable Enrollments</b>	<b>Percentage of Usable Enrollments 45% Minimum Performance Standard</b>	<b>Of Usable Cases-The Number With Services Within 23 Days</b>	<b>Of Usable Cases - The Percent Within 23 Days</b>
3	N/A*	Data Pending	Data Pending	Data Pending	Data Pending
5	N/A*	Data Pending	Data Pending	Data Pending	Data Pending
2	523	479	91.59%	438	91.44%
1	1801	1337	74.24%	1168	87.36%
4	N/A*	Data Pending	Data Pending	Data Pending	Data Pending
6	8898	5930	66.64%	4021	67.81%
<b>*TOTALS</b>	<b>11222</b>	<b>7746</b>	<b>69.03%</b>	<b>5627</b>	<b>72.64%</b>

Data Source: CIS System/EDS Intake table, 834 Enrollment/Disenrollment Transaction

**Routine Appointments for Ongoing Services Within 23 Days of Initial Assessment Adults**

Enrollments for October 1, 2003 through December 31, 2003 - Title XIX / XXI Only

<b>GSA:</b>	<b>Total Enrollments</b>	<b>Total Usable Enrollments</b>	<b>Percentage of Usable Enrollments 45% Minimum Performance Standard</b>	<b>Of Usable Cases-The Number With Services Within 23 Days</b>	<b>Of Usable Cases - The Percent Within 23 Days</b>
3	N/A*	Data Pending	Data Pending	Data Pending	Data Pending
5	N/A*	Data Pending	Data Pending	Data Pending	Data Pending
2	340	308	90.59%	284	92.21%
1	1223	882	72.12%	763	86.51%
4	N/A*	Data Pending	Data Pending	Data Pending	Data Pending
6	6016	3678	61.14%	2690	73.14%
<b>*TOTALS</b>	<b>7579</b>	<b>4868</b>	<b>64.23%</b>	<b>3737</b>	<b>76.77%</b>

Data Source: CIS System/EDS Intake table, 834 Enrollment/Disenrollment Transaction

**Routine Appointments for Ongoing Services Within 23 Days of Initial Assessment Childrer**

Enrollments for October 1, 2003 through December 31, 2003 - Title XIX / XXI Only

<b>GSA:</b>	<b>Total Enrollments</b>	<b>Total Usable Enrollments</b>	<b>Percentage of Usable Enrollments 45% Minimum Performance Standard</b>	<b>Of Usable Cases-The Number With Services Within 23 Days</b>	<b>Of Usable Cases - The Percent Within 23 Days</b>
3	N/A*	Data Pending	Data Pending	Data Pending	Data Pending
5	N/A*	Data Pending	Data Pending	Data Pending	Data Pending
2	183	171	93.44%	154	90.06%
1	578	455	78.72%	405	89.01%
4	N/A*	Data Pending	Data Pending	Data Pending	Data Pending
6	2882	2252	78.14%	1331	59.10%
<b>*TOTALS</b>	<b>3643</b>	<b>2878</b>	<b>79.00%</b>	<b>1890</b>	<b>65.67%</b>

Data Source: CIS System/EDS Intake table, 834 Enrollment/Disenrollment Transaction

Process date as of 5/10/04 with data thru 5/7/04

\*Enrollments not included due to pending encounters